

Every company has made major investment in hardware and software to provide more customer satisfaction and to increase productivity. Administration of these ICT investment accounts for a high Volume of the total cost of IT ownership.

**Easy Manage®** ICT Management Automating Tool provides global, multi site central point system configuration, application distribution and total ICT Management. Our experience triggered us to provide suitable solution that will help an organization to meet its customer demand and satisfaction.

Easy Manage® ICT Management suite includes;

1. Application Distribution Management
2. Configuration Management
3. Help Desk
4. Asset Management.

All of these applications can work as stand-alone product or can work together to create a comprehensive ICT Management and Automating Tool.

# Easy Manage®

ICT Management and Automating Tool



## Configuration Management

Information Technology has become an integral part in business success. Heavy competition forces the companies to perform better and deliver quality service to the customer. Delivering high quality service and support is difficult in today's changing business condition. To meet the customer's service demand and quality, companies spend major part of their revenue in IT department in the form of software and hardware. Companies require an effective solution that can serve a large number of users, reduce configuration time and decrease workstation down time. Call that solution as **Easy Manage®**

One of the Easy Manage ICT Management Tool family members is Configuration Management. Using this tool, companies can distribute any operating system effectively from a central server location. Easy Manage is a platform independent tool. With the help of Knowledge Database and Configuration Management Database, Easy Manage distributes an operating system to a workstation efficiently. As all the data are stored in the database, Easy Manage reduces configuration time tremendously.

### With Easy Manage an Organization can:

- Configure single site or globally distributed workstations unattended using the unique Inventory Number.
- Support Multi platform heterogeneous environment
- Support all applications and drivers Irrespective of vendors.
- Notify the system administrator/manager regarding the changes in every Workstation
- Proper assessing of each workstation, server and other hardware components.
- Automatically collect the information about the workstation, server, printer and other hardware devices used in an organization
- Version Control of an Application can be achieved using Easy Manage.

## To Manage Infrastructure Management Facile



The Easy Manage® Management Tool adheres to the IT Information Library (ITIL) deployment rules by using a Knowledge Database and a Configuration Management Database.

**Easy Manage®** is a combination of software modules, offering a complete integrated solution for managing every PC configuration in an efficient and reliable manner.

**Easy Manage®** is designed to work with any file server and any workstation running Windows 9x, Windows 2000 or Windows NT as an operating system. This tool will work with configurations and applications from any vendor after the working procedure has been defined.

## To Control over Investment by Proper Assessment



Understanding and controlling of complex ICT devices is a source of great expense to companies. A proper asset management procedure includes managing changes, tracking assets, Capturing asset information and measuring the total cost of ownership, can help companies to have control over their investments.

Easy Manage® provides information about what assets are available, where they are located, what is its current hardware and software configuration and to whom they are assigned.

## Asset Management

In Today's Changing Economic environment, Less Investment, Effective Management and more Profit " becomes the fundamental business model. To meet this model, System Administrator should manage not only IT Assets effectively, but also IT services efficiently. Systems Administrator must resolve problems quickly and make the infrastructure to meet the changing business requirements without disturbing users. So companies need a solution for profitability that achieves a better return on investment and increase their productivity.

Easy Manage Asset Management, a part of Easy Manage ICT Management and Automating Tool suite, automatically gathers and maintains the detailed asset information in the central knowledge database. The life of the asset begins from the order with in Easy Manage and it will end when the asset retire from an organization. The extensive and configurable central knowledge database enables company to store and organize critical business information about infrastructure.

### **With Easy Manage, an organization can:**

- Dynamically manage the asset from acquisition to retirement.
- Have accurate and comprehensive information about the assets.
- Quick Deployment of Application.
- Improve the quality of service and reduce the problem solving time tremendously.
- Use to make impact analysis.
- Have proper license control of the software.
- Gain accurate and comprehensive information to make better future plan or business model.
- Have proper control over the ownership and increase productivity/services.

## Application Distribution Management

In today's competitive environment, organizations are finding ways to cut costs and increase the efficiency of their operations. The software distribution process and application administration can be a never-ending responsibility for the IT staff. With employees using different desktops and applications, IT personal will spend much of their time going from system to system to install new software or to resolve problems that arise.

Companies looking for an ideal solution that would enable an organization to make critical applications available to end users, while providing administrator with the control that need to efficiently manage the workstations. The solution must be easy to use, administer, reduce downtime for the user and eliminate the time being spent on resolving application problems. We have named that solution as **Easy Manage®**.

### Advantage of using Easy Manage:

- Rapidly and automatically distribute application to multiple locations.
- Centralized software distribution allows users to be up-to-date with new applications.
- No longer have to go to each individual desktop and to spend a couple of hours installing and configuring software.
- Eliminating the time-intensive task of manual distribution also increases productivity for users, as they can work uninterrupted, while new applications are being added.
- An application can be distributed to a single user or to a group of users at the same time. This reduces considerable time of distribution.
- Scheduled delivery, which allows administrators to schedule software distribution.

## Fast Application Distribution through Central Repository



**Easy Manage® Software Application Distribution Management** lowers the cost of operating corporate networks and intranets by making it easier than ever for administrators to distribute software programs to users across a network.

**Easy Manage®** allows activating or deactivating one or more applications in one or more machines with one push button. Administrator can set up groups of applications and define a workstation-working environment for each user. It will install and update all applications on the workstations from the centralized Repository.

**Motive to Prefer Easy  
Manage® ICT  
Management and  
Automotive Tool**



Business relies on both employees and technology. Empower your knowledge employees to excel at their job. Respond quickly and accurately to request for support. Manage your ICT Infrastructure efficiently and effectively to leverage productivity and control over ICT ownership.

Easy Manage is a leading provider of ICT Management and Automotive Tool that would enable knowledge employee updated quickly and accurately. Easy Manage brings ICT Administrative employees and end users closer that help organization to work successfully.

**Advantage of using Easy Manage®**

**Easy Manage®** does a complete management of the infrastructure configurations, including software distribution, incident management, problem management, change management, license management, asset management and management of the client desktop. This tool will work with users, applications and configurations that have been stored in the database, following the working procedures that have been defined by the management.

**Features**

- Installs your PC and Group of PCs in just a few minutes
- Service delivery / contract management
- Distributed software control and distribution
- Integrated Helpdesk with Call-, Incident-, Problem- and Change management
- ITIL based, using a Knowledge Database and a Configuration Management Database

**Easy Manage®** has been developed for Open Systems. This means it will work for:

- Any workstation (DOS, Microsoft Windows and UNIX)
- Any network (Novell NetWare, LAN Manager, Microsoft Windows and UNIX)
- Any server (UNIX, Microsoft Windows, Novell Netware)
- Any driver (Sound, Video, Printer)
- Any application (Word, Excel, Organizer, Netscape, Office XP and more)



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